

TEMPORARY FOREIGN WORKER PROGRAM
OCCUPATIONAL PROFILE FOR EXPEDITED LABOUR MARKET OPINIONS

RESIDENTIAL CLEANING AND SUPPORT WORKERS

Section A: Occupational Profile

JOB DESCRIPTION:

Residential cleaning and support workers perform housekeeping and other home management duties, well as, provide short-term home support services for individuals and families during periods of incapacitation or convalescence. They are employed by private households and home care agencies. Live-in caregivers are not included within this occupation.

MAIN DUTIES:

Residential cleaning and support workers perform some or all of the following duties:

- Perform routine housekeeping and other home management duties
- Plan and prepare meals and special diets and may serve meals
- Administer bedside and personal care to clients such as aid in ambulation, bathing, personal hygiene, and dressing and undressing

EMPLOYMENT REQUIREMENTS:

- Some secondary school education is usually required.
- Home management experience or courses in home support may be required.
- First aid certification and CPR may be required.

PREVAILING WAGE RATES BY SUB-REGION:

ALBERTA

Geographic Area	Wage (per hour)
Calgary/Banff/Drumheller	\$13.01
Edmonton	\$12.76
Fort-McMurray	\$12.66
St. Paul/Lloydminster	\$12.10
Grande Prairie/Slave Lake/Jasper	\$12.11
Lethbridge/Medicine Hat/Crowsnest Pass	\$12.00
Red Deer/Camrose/Wetaskiwin/Rocky/Olds	\$11.71

BRITISH COLUMBIA

Geographic Area	Wage (per hour)
Lower Mainland Southwest	\$15.09
Northern British Columbia	\$11.83
Thompson Okanagan Kootenay	\$14.30
Vancouver Island	\$14.85

PROVINCIAL LABOUR STANDARDS:

In **Alberta** refer to:

- [Alberta Employment, Immigration and Industry, Employment Standards Programs](#)

In **British Columbia** refer to:

- [Ministry of Labour and Citizen's Service, Employment Standards Branch](#)

PROVINCIAL CERTIFICATION REQUIREMENTS:

N/A

LABOUR MARKET OPINION FACTORS:

Refer to the [Temporary Foreign Worker Program](#) website to obtain the Labour Market Opinion factors used to assess an employer's request to hire a temporary foreign worker.

This particular occupation falls under NOC C or D skill level (of the [National Occupational Classification matrix](#)), therefore, in order to receive a confirmed expedited labour market opinion, employers must attest that they have met the additional provisions of the [Pilot Project for Occupations Requiring Lower Levels of Formal Training](#), as indicated on the TFWP website.